ticketer

A world of public transport possibilities

Making Public Transportation Personal

Ticketer is the UK's most innovative ETM supplier, with ticketing machines on thousands of buses across the UK, from Cornwall to the Hebrides. And it's not just buses. In fact, there are Ticketer devices and software on every form of public transport, including trams, trains, hovercraft, and even horse trams.

We also offer handheld devices featuring all the functionality of our ETMs, but with the added advantage of being mobile, so that our technology can be used on foot, to get people on the move.

We're here to make public transportation personal. Because to you and your customers it is. That's why our technology is customised to operators and individualised to the lives that passengers lead, now and into the future. And as technology progresses, and passenger preferences change, so do our ticketing systems, future-proofing your business.

CUSTOMISED TO OPERATORS

Giving operators the passenger knowledge and the performance insight to run things more efficiently.

PERSONALISED TO THE LIVES OF PASSENGERS

An app to empower passengers with live information, insightful route plans and convenient ticket purchase, making public transport the obvious choice.

www.ticketer.com   sales@ticketer.co.uk

Innovative Ticketing Technology, Driving Income, Insights and Operations

MULTIPLE PAYMENT OPTIONS

Our ticket machines support contactless EMV (both via Tap On / Tap Off and retail modes), ITSO, mTickets and cash, giving operators the insight and the flexibility to meet the changing needs of passengers, and enabling passengers to pay in a way that suits them. With cash payments decreasing, boarding times are becoming quicker. A win-win for everyone.

LOCATION AWARE

With GPS tracking on all machines, operators have accurate, real-time visibility of the location of all vehicles, with data integrated into all functions of the ETM. This vehicle tracking information can be shared easily with local authorities without any extra hardware on the bus. Passenger can also access this information via the passenger app

EASY TO USE

No need to be a tech expert, managing fares and tickets is simple for both the operator and driver. Operators can create and update fares themselves via the web-based portal, avoiding the costly fees of experts, and drivers have access to everything they need more quickly and efficiently.

ANYTIME, ANYWHERE ACCESS

Our cloud-based back office means everything is delivered remotely. With nothing installed on site, deployment is fast, avoids costly call outs and provides a complete view of all your information. Configuration and reporting can be accessed via the portal from your phone, laptop, tablet or anywhere you have an internet connection..

ALWAYS ONLINE

Low-cost mobile connectivity delivers real-time visibility of your entire service performance, including ticket sales, bus location and punctuality. It also supports a growing list of advanced applications such as two-way driver messaging.

SCHEDULE ADHERENCE

Per-stop timetables can be loaded for back office monitoring and reporting, but also made available on the ETM. Operators can see when buses are running to timetable, drivers know when to take action to avoid early running and passengers are provided with up to date information on the services they plan to take.

PASSENGER APP

An app for your passengers offering a wealth of features such as; live bus views, real-time arrival count down, journey planning and mTicketing, giving your passengers the modern experience they want from public transport and helping you to future-proof your business.
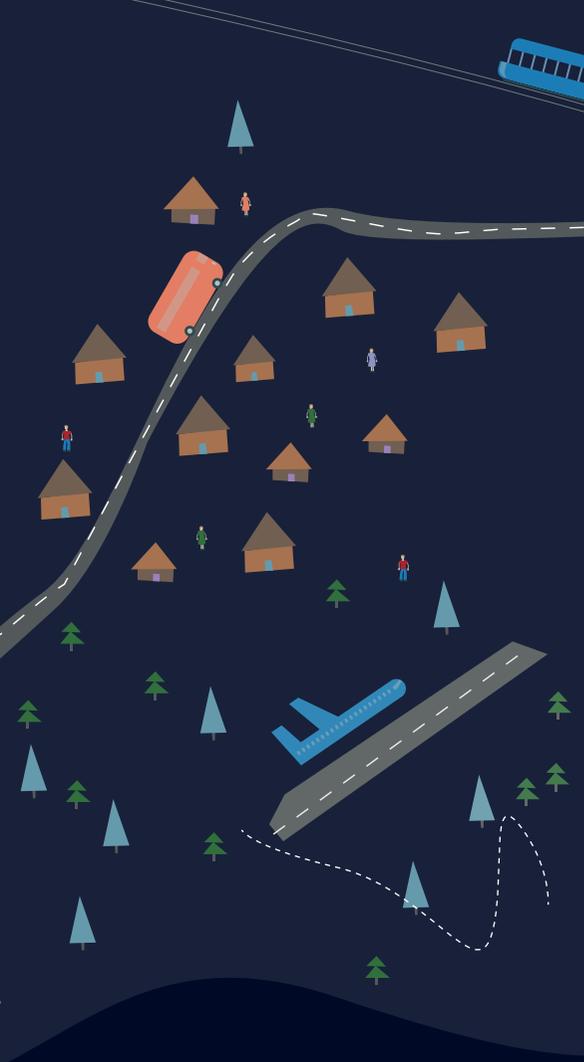
NO HIDDEN COSTS

Our per-vehicle licensing model delivers fixed costs with ongoing software updates included at no extra charge. Giving operators an always up-to-date system at the lowest cost of ownership around.

VISIBILITY OF VEHICLE DEFECTS

Our vehicle checklist feature allows real-time visibility of any reported vehicle defects, saving time and money by reducing operational and reporting administration

The Right Product for You

Whether you've got a fleet of 5 or 5000, there's a Ticketer model to suit you. We provide single, on-vehicle devices with integrated functionality to reduce the need for extra kit on the bus. Everything you need for smooth, intuitive, efficient ticketing, all in one place.

TICKETER STANDARD

Our most popular ticket machine, already used on thousands of buses. It has an adjustable screen, printer, ITSO and EMV certified card reader supporting contactless payment and an optional barcode scanner.
Great for... anyone who needs a reliable ticketing platform that accepts multiple payment methods and integrates multiple features.

TICKETER HANDHELD

Delivers virtually the same functionality as the Ticketer Standard, but with the added bonus of being completely mobile.
Great for... smaller passenger vehicles, or if you need an off-bus ticketing system, suitable for queue-busting at major events.

TICKETER COMPACT

This model has the same size screen as the Ticketer Standard, but with a smaller printer and a separate smartcard reader.
Great for... vehicles that can't easily accommodate a standard ETM, for example smaller vehicles where passengers board away from the driver.

TICKETER IN A CASE

This is a self-contained machine in a stainless-steel travel case. Just plug into the mains and go.
Great for... operators that need a mobile ticketing machine for use in different locations, for example, schools, libraries and job centres.

ticketer

To get on board with Ticketer

Call +44 (0)20 3195 8800

Email sales@ticketer.co.uk

Tweet @ticketer_uk

www.ticketer.com